

World Café for a Patient Safety Plan

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Agenda

Introduction/Background

Collaboration Café

Background

Assumptions and Etiquette

Questions

Synthesis of Conversation

Peer Presentation



Background Issues

Collaboration Cafe

Background:

- The World Café is a good, simple process for bringing people together around questions that matter. It is founded on the assumption that people have the capacity to work together, no matter who they are.
- The process works – because people can work well together, can be creative and caring and insightful when they're actively engaged in meaningful conversations around questions that count.



Assumptions

- That knowledge and wisdom are already present and accessible
- Intelligence emerges as the system connects to itself in creative ways

Collective insight evolves from ...

1. Honoring unique contributions
2. Connecting ideas
3. Listening fully
4. Noticing deeper patterns and questions

Etiquette

Focus on what matters ...

- Contribute your thinking and experience
- Listen to understand
- Connect ideas
- Listen together for patterns, insights and deeper questions
- Have fun – doodle, draw, dream!

CAFÉ Guidelines

- Same question at each table
- Two questions in total to discuss
- Fifteen-twenty minutes per question
- One person to act as table HOST
- One person to act as table RECORDER
- Change table and re-group for next question
- Feedback to peers after second question

Question 1

What are the **necessary elements for a patient safety framework?**

Question 2

What are the **organizational barriers to implementing a patient safety framework** and **potential solutions to overcome these barriers?**

Peer Presentation

- Each table gets 5 minutes to present their discussion findings to their peers
- We will prepare a synopsis of results for participants for feedback
