

# Safer and Improved Care: Meeting the New 2011 Required Organizational Practices (ROPs)

*Building Capacity for Quality Improvement*



Spotlight on Required Organizational  
Practices (ROPs) in Partnership with  
Accreditation Canada



February 24, 2011

Toronto Marriott Airport Hotel



**Spotlight on Required  
Organizational  
Practices Workshop**

**February 24, 2011**

**Toronto Airport Marriott  
Hotel**

By attending this  
workshop you will:

Share learning  
experiences and  
successful strategies  
for meeting  
Accreditation  
Canada's ROPs

Hear about four new  
ROPs for 2011:  
Workplace Violence  
Prevention  
Venous Thrombo -  
embolism prophylaxis  
Surgical Checklist &  
Home Safety Risk  
Assessment

Hear expert  
presentations on  
Workplace Violence  
and Home Risk  
Assessment

Begin to describe  
good practice in  
meeting the ROP on  
Workplace Violence

Explore some  
insights around the  
new ROPs in small  
groups

**Program**

**0800 – 0830**

Registration and  
Continental Breakfast

**0830 – 0845**

**Welcome and  
Introductions**

Cynthia Majewski  
Executive Director,  
Quality Healthcare  
Network

**0845 – 0915  
Patient Safety and  
ROPs**

This presentation will  
feature:

- Lessons learned to  
date from the ROPs
- Update on Patient  
Safety Goals and  
ROPs in 2011
- Overview of the four  
new ROPs for 2011

Danielle Dorschner  
Director, Service Delivery  
Accreditation Canada

**0915 – 1015**

**Home Risk Assessment  
Client Safety - The Home  
Care Context**

Marilyn Macdonald  
Associate Professor  
Faculty of Nursing,  
Dalhousie University

**1015 – 1030 Break**

**1030 – 1130**

**VTE and the Surgical  
Checklist**

In partnership with Safer  
Healthcare Now! & CPSI

Artemis Diamantouros  
VTE Intervention  
Coordinator Safer  
Healthcare Now!

**1130 – 1215 Lunch**

**1215 – 1330**

**Promising Practices for  
Implementing the New  
ROPs: Round-Robin  
Presentations**

Participants will be  
invited to participate in  
two rounds.

Plenty of time for  
dialogue will be provided  
throughout – so bring  
your questions!

**1330 – 1415**

Highlights from CPSI  
Surgical Checklist  
National Survey,  
presented by

Virginia Flintoft, Project  
Manager Central  
Measurement Team

**1415 – 1430 Break**

**1430 – 1530**

**Overview of Workplace  
Violence**

Patricia Boucher  
Vice President of Health  
and Community Care and  
Prevention, Public  
Services and Safety  
Association

**1530 – 1600**

**Using RNAO BP  
Guidelines to help you  
meet the new ROPs**

Heather McConnell  
Associate Director,  
IABPG Program  
RNAO

**1600 – 1615**

Questions & Closing  
Remarks

Danielle Dorschner  
Director, Service Delivery  
Accreditation Canada