

QHN Live! Taking a Call on Quality Series:

*Turning Mental Health Care 180 Degrees:
Ontario Shores Mental Health Sciences
Centre's Journey to Interprofessional Care*

Building Capacity for Quality Improvement



Thursday, April 28, 2011
12:00 p.m. to 1:00 p.m.

Speakers

Joanne Jones, R.N. BScN CPMHN(C),
Clinical Education Leader
Ontario Shores Centre for Mental Health Sciences

Clara Ballantine,
Director, Program Planning / Safety Improvement Advisor /
Consultant
QHN / Residents First





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*“Turning Mental Health Care 180 Degrees:
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The Quality Healthcare Network has developed the QHN Live! – Taking a Call on Quality series of interactive conference calls for healthcare researchers and decision makers designed to accelerate improvement in healthcare.

Each call is designed to:

- 1) Clarify the selected research, evidence or initiatives discussed;
- 2) Identify and illustrate actions that can be taken on the issue;
- 3) Explore the issues and challenges in implementation in various settings;
- 4) Aid in improving the overall care that our health care system provides

Description of this Call

In this presentation, Joanne Jones will share the Ontario Shores’ successful transformational change to support interprofessional care.

The session will:

- Describe a sustainability plan to ensure continued success
- Present research findings from the project
- Discuss challenges and lessons learned
- Provide an opportunity for discussion among participants

Cost to Attend

QHN Member Rate	Free!
Non-Member Rate	\$99 + HST

Call Structure

The call will be from 1200 – 1300. During that time there will be a 20 – 30 minutes presentation from Joanne Jones and Clara Ballantine and a 15-minute Q&A opportunity for listeners.

Speakers

***Joanne Jones, R.N. BScN CPMHN(C), Clinical Education Leader
Ontario Shores Centre for Mental Health Sciences***

Joanne has been the Project Manager and facilitator for one of Ontario Shores’ largest change management projects. She has presented the project and related research findings at local, national and international conferences.

***Clara Ballantine, Director, Program Planning / Consultant
Quality Healthcare Network / Resident’s First***

Clara’s role across the many program and initiatives she supports is to help organizations and teams be successful in their quality and safety efforts. In her recent work with Residents First, she is using Lean methods as faculty for a project with Ontario’s long term care homes.

For More Information

Contact Katie Hutchinson at 416.351.3760 or at katie.hutchinson@qhn.ca.