

BEST PRACTICES

*An 18 month project funded by the Ontario Health Quality Council (OHQC)

PURPOSE

- To aggregate the performance data of the Safer Healthcare Now! (SHN!) measures
- To engage the public in a process that informs the OHQC about the best method for reporting patient safety data in a meaningful manner
- To support local patient safety teams within SHN! to capture their data, and share leading practices related to data capture and to QI processes

SPECIFIC OBJECTIVES

- Improve data capture and reporting on:
 - Prevalence of surgical site infection (SSI) & antibiotic administration within one-hour prior to surgical incision
 - Perfect Care for acute myocardial infarction (AMI)
 - % of patients receiving medication reconciliation at admission

BEST PRACTICES FOR DATA REPORTING

- Supportive leadership team
- Regular (quarterly) reporting through out organization including the senior leadership team & Board of Directors
- Sharing results with staff involved in the process
- Focus on improvement
- One person assumes responsibility for the management of the process and data collection and reporting requirements
- Support process with policies & procedures
- Integration of SHN! requirements with other reporting requirements such as ministry reporting
- Establishment of a team to lead the process
- Making the case for the need for improvement with team members
- Incorporating data collection into clinical processes
- Use of electronic documentation where possible
- Use of pre-printed orders
- Use of a variety of communication

A trusted source to elevate system improvement performance through

collaborative & innovative means.

For more information about QHN, please visit:
www.qhn.ca