

SAVE THE DATE!

May 27-29, 2009
Kingbridge Conference Centre & Institute



2009 QHN SPRING SYMPOSIUM Constraints, Challenges and Opportunities: Healthcare Innovation

OBJECTIVES:

By attending this symposium you will gain:

- A new way of unpacking the term innovation, its meaning and examples
- A framework for a new way of measuring your innovative readiness
- A willingness to embrace the results which illustrates the collective (QHN Members), as well as your own context and contribution to the results
- A better sense of what your colleagues are doing as innovators
- A conversation about how QHN will emerge in the future
- And much, much more....

FEATURING:

Author and Innovator, **John Kao (live webcast)**. Author of bestselling *Innovation Nation* (2008) and *Jamming: The Art and Business of Creativity* (2007).

Innovative Uses for E-Tools for Spread with **Sarah Fraser (e-bursts)**, President, Sarah Fraser and Associates Limited.

In partnership with the **Health Strategy Innovation Cell**, Massey College, University of Toronto on QHN's capacity to innovate. **Neil Seeman**, Director, Health Strategy Innovation Cell & Senior Resident, Massey College, University of Toronto and **Dr. Carlos Rizo**, Chief Imagineer, Health Strategy Innovation Cell.

Facilitated by **Jeffery Graham** of **Kultur Design**. Kultur Design is a strategy and innovation company that helps organizations solve their complex and critical problems, as well as recognize and leverage breakthrough opportunities.

Watch your inbox for opportunities to participate in this innovative event.

Ready for a Spring Cleaning? Come prepared for QHN's first-ever **Spring Garage Sale: Talents and Tools to Buy, Sell & Trade!**

More details coming soon. But you can **register today**.

A trusted source to elevate system improvement performance through

collaborative & innovative means.

www.qhn.ca



REGISTRATION FORM

For each registrant please complete and email or fax back to the Sean Molloy at sean.molloy@qhn.ca or 416.351.3762.

NAME TO APPEAR ON TAG: _____

TITLE: _____

ORGANIZATION: _____

EMAIL ADDRESS: _____

TELEPHONE NUMBER: _____

SPECIAL NEEDS/ DIETARY/ ALLERGIES/ OTHERS: _____

I AM REGISTERING AS A:

QHN MEMBER STAYING OVER TWO NIGHTS: \$699.00 PLUS GST/ PERSON

This fee includes breakfast, lunch and dinner, materials and resources and two overnight accommodations.

QHN MEMBER NOT STAYING OVERNIGHT: \$549.00 PLUS GST/ PERSON

This fee includes breakfast and lunch, materials and resources.

NONMEMBER STAYING OVER TWO NIGHTS: \$849.00 PLUS GST/ PERSON

This fee includes breakfast, lunch and dinner, materials and resources and two overnight accommodations.

NONMEMBER NOT STAYING OVERNIGHT: \$995.00 PLUS GST/ PERSON

This fee includes breakfast and lunch, materials and resources.

INSTRUCTIONS FOR BOOKING YOUR ROOM:

Please book your room directly with the Kingbridge Centre at 1-800-827-7221. You will need your credit card to confirm your reservation. In the event that you do not cancel your registration, you will be charged for your room by the hotel. If you have selected the overnight rate, QHN will pay for your room and taxes, all incidental fees will be charged to your account.

PAYMENT:

Please email your completed registration form to sean.molloy@qhn.ca or fax it to (416) 351-3762 and then follow with a cheque payable to The Quality Healthcare Network, 790 Bay Street, 9th Floor, Toronto, Ontario M5G 1N8. Any inquiries please call (416) 351-3760 and speak with Sean Molloy or feel free to email directly to sean.molloy@qhn.ca.

FINE PRINT:

The deadline for registration is Friday, May 8, 2009. After this date, space cannot be guaranteed. Cancellations received after Friday, May 8, 2009 are not eligible for refund. All substitutions and cancellations must be submitted in writing. Please send payment to the Quality Healthcare Network, 790 Bay Street, Unit 910, Toronto, Ontario M5G 1N8. For any inquiries please call Sean Molloy at 416.351.3760 or email at sean.molloy@qhn.ca.

PRIVACY POLICY:

Check here if you do not wish your coordinates listed on participant sheet.

DISCLAIMER:

By registering for the QHN Spring Symposium 2009, you acknowledge that you may be videoed or have your picture taken as part of the event and are giving to the Quality Healthcare Network and its representatives permission to use these media in Symposium proceedings and materials.

DIRECTIONS TO THE KINGBRIDGE CONFERENCE CENTRE & INSTITUTE:

The Kingbridge Centre is located approximately 30 minutes north of Toronto and the Lester B. Pearson International Airport (YYZ). Parking is complimentary. Valet service and transportation can be arranged at additional cost. From the Airport via 401 – Take Hwy 409 East to Hwy 401 East. Exit 400 North to King Road and exit East. Turn right at the lights and enter the gates of the centre on the right. From Downtown via DVP – Take Don Valley Parkway North to Hwy 401 West. Exit 400 North to King Road and exit East. Turn right at the lights and enter the gates of the centre on the right.