



2008 Open House Series – Tuesday, October 14th, 2008

Patient Safety Indicators Outside the Acute Care Sector

Introduction

Patient Safety Indicators are used to help health system leaders identify potential adverse events occurring in their organization or care setting. These indicators provide information on potential complications and adverse events across the spectrum of care.

In the acute care sector, many organizations have looked at patient safety indicators to improve the quality and safety of care they provide while monitoring areas of heightened concern in their organization.

This open house will focus on patient safety indicators outside the acute care sector. Beginning from a question posed on our listserv to non acute sectors about their “big dot” safety concerns, this open house will bring together members from across the QHN Network who are working on or interested in safety indicators.

We have invited Members to share with us their indicators, and of greater interest, their learnings and results. Five speakers have come forward – each with innovative approaches set in their own organizational context for this program.

Join us at this session as our presenters share:

- Differing approaches from organizations using patient safety indicators
- Key learnings from Organizations who have used these indicators for improvement
- Results, next steps and lessons learned for organizations and patient safety
- An open dialogue with the participants and presenters around their work on safety indicators

Tuesday, October 14th, 2008

Toronto Rehab Institute, Lecture Rooms A and B

Agenda

Moderator:

0830 Coffee, Registration & Networking

0900 Welcome and Introductions

Cynthia Majewski, Executive Director, Quality Healthcare Network

0910 International and Canadian Perspective on Patient Safety Indicators Outside the Acute Care Sector

Indra Pulcins, Director, Health Indicators, Canadian Institute for Health Information

0930 Case # 1 – Providence Care, Toronto, Ontario – Rob Forbes, Vice-President, Information and Performance and Chief Privacy Officer

0950 Case #2 – Bridgepoint Health, Heather Gilley, VP Medicine and Academic Affairs

1010 Q & A

1030 Break

1045 Case #3 – Diane Doran, Lawrence S. Bloomberg Professor in Patient Safety, Lawrence S. Bloomberg Faculty of Nursing, University of Toronto

1105 Case # 4 – Whitby Mental Health Centre

1125 Case # 5 - Toronto Rehabilitation Institute, Elaine Aimone, Director, Safety Quality and Risk Management

1145 Q & A

1200 Closing Comments



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Toronto Rehabilitation Institute – Lyndhurst Centre
520 Sutherland Drive, Toronto, Ontario M4G 3V9

- QHN Members – Free (unlimited attendees/organization)**
- Non QHN Members - \$99 + GST per attendee (\$104.94)**

For logistical purposes we need to know the number of attendees expected. We ask that you complete one form per person and fax or email back to the Quality Healthcare Network.

Name: _____

Title: _____

Organization: _____

Telephone: _____

Email: _____

If applicable, please make cheque payable to the Quality Healthcare Network and mail to 790 Bay Street, 9th Floor, Toronto, Ontario, M5G 1N8

Directions

The Open House session will take place at Lyndhurst Centre of the Toronto Rehabilitation Institute. The Centre is located at 520 Sutherland Drive in Toronto. For a map and directions to the site please follow this link - <http://maps.google.ca/maps?f=q&hl=en&geocode=&q=520+Sutherland+Drive,+Toronto,+Ontario&sl=49.891235,-97.15369&sspn=40.218127,81.210938&ie=UTF8&ll=43.718388,-79.369354&spn=0.043796,0.079308&z=14&iwloc=addr>

Registration Directions

To register, please email this form to sean.molloy@qhn.ca or fax it to 416-351-3762. Should you have any questions please call Sean Molloy at 416-351-3760.