

Reducing Adverse Drug Events Through Medication Reconciliation in the Long Term Care Setting

Building Capacity for Quality Improvement



January 19, 2009, 9:00 am - 4:15 pm
Providence Healthcare, Conference Centre
Third Floor, 3276 St. Clair Avenue East
Toronto, Ontario
www.qhn.ca



Reducing Adverse Drug Events Through Medication Reconciliation in the Long Term Care Setting

THE WORKSHOP IS DESIGNED TO:

- Provide practical tools and approaches to begin your medication reconciliation project.
- Help you apply the Model for Improvement.
- Assist in meeting the data submission requirements of Safer Healthcare Now!
- Connect you with other Long Term Care organizations who are working on medication reconciliation.
- Facilitate sharing of resources and strategies specific to the Long Term Care context.

Introduction

Please join us in an active learning session.

This workshop has been designed with applied learning opportunities to help you and your team move forward in your project's success.

This workshop will be of most benefit if several members of the team attend together.

Come prepared to learn from other teams and experienced faculty.

8:30 am - 9:00 am
Registration & Continental Breakfast

9:00 am - 9:10 am
Welcome and Opening Remarks

9:10 am - 9:30 am
A Snapshot of Progress in Safer Healthcare Now!

Cynthia Majewski, Executive Director, Quality Healthcare Network and Node Leader, Safer Healthcare Now!

9:30 am - 10:30 am
Terms, Definitions & Concepts of Medication Reconciliation

Marg Colquhoun, Intervention Lead, Safer Healthcare Now! and Project Leader, ISMP Canada

Olavo Fernandes, Safety Specialist, ISMP Canada

10:30 am - 10:45 am
Networking Break

10:45 am - 11:00 am
Reality Check!: A vignette by The Med Rec Players

11:00 am - 11:45 am
Med Rec in the Real LTC World: Case Studies

Marg Colquhoun, Intervention Lead, Safer Healthcare Now! and Project Leader, ISMP Canada

Olavo Fernandes, Safety Specialist, ISMP Canada

11:45 am - 12:00 pm
Critical Concepts of Data: Why measure?, What we have learned from measuring?, What should you know as you get started?, How to submit?

Virginia Flintoft, Project Leader, Central Measurement Team, Safer Healthcare Now!

12:00 pm - 12:15 pm
Getting Started: How a charter can advance your team's progress

Clara Ballantine, Safety and Improvement Advisor, Ontario Node, Safer Healthcare Now!

1:00 pm - 1:30 pm
Break Out Working Groups:
A) Hands-on Data Submission
B) Team Charter Development

1:30 pm - 2:15 pm
Using The Model for Improvement in Long Term Care: Incorporating Measurement, & Planning Small Tests of Change

Clara Ballantine, Safety and Improvement Advisor, Ontario Node, Safer Healthcare Now!

Doris Doidge, Project Manager, Data Capture & Reporting for Patient Safety Measures, Ontario Node, Safer Healthcare Now!

2:15 pm - 2:30 pm
Stretch Break

2:30 pm - 3:30 pm
Experiences in Safer Long Term Care Now!

Three Long Term Care Teams will present their work - sharing successful strategies and lessons learned about implementing medication reconciliation.

3:30 pm - 3:45 pm
Research in Medication Reconciliation in Long Term Care

Chaim Bell, Assistant Professor of Medicine and Health Policy, Management & Evaluation, University of Toronto, Staff General Internist, St. Michael's Hospital

3:45 pm - 4:00 pm
Med Rec FAQs

Marg Colquhoun, Intervention Lead, Safer Healthcare Now! and Project Leader, ISMP Canada

Olavo Fernandes, Safety Specialist, ISMP Canada

4:00 pm - 4:15 pm
Wrap up and Evaluations

Lunch

12:15 pm - 1:00 pm

REGISTRATION FORM

For each registrant please complete and email or fax back to the Sean Molloy at sean.molloy@qhn.ca or [416.351.3762](tel:416.351.3762).

NAME TO APPEAR ON TAG: _____

TITLE: _____

ORGANIZATION: _____

EMAIL ADDRESS: _____

TELEPHONE NUMBER: _____

SPECIAL NEEDS/ DIETARY/ ALLERGIES/ OTHERS: _____

I AM REGISTERING AS A:

QHN MEMBER: \$349.00 PLUS GST/ PERSON

NON MEMBER: \$399.00 PLUS GST/ PERSON

This fee includes all meals, breaks, materials and resources.

Privacy Policy: Check here if you do not wish your coordinates listed on participant sheet.

Please note that a photographer will be onhand. If you do not want your photo taken, please tell the photographer.

FINE PRINT:

The deadline for registration is January 12, 2009. After this date, space cannot be guaranteed. Cancellations received after January 12, 2009 are not eligible for refund. All substitutions and cancellations must be submitted in writing. Please send payment to the Quality Healthcare Network, 790 Bay Street, Unit 910, Toronto, Ontario M5G 1N8. For any inquiries please call Sean Molloy at 416.351.3760 or email at sean.molloy@qhn.ca.

DIRECTIONS TO PROVIDENCE HEALTHCARE, CONFERENCE CENTRE:

Providence Healthcare is located at the northwest corner of St. Clair Avenue East and Warden Avenue.

To view a map of their property go to:

<http://www.providence.on.ca/uploadedFiles/Information/property%20map%2018aug08.pdf>

For more information go to:

<http://www.providence.on.ca>

Hold the Date!
QHN
2009 Spring
Symposium
May 27-29, 2009