

The Art of the Possible: Reducing Incidence and Transmission of MRSA in Healthcare Settings

Building Capacity for Quality Improvement



November 26, 2008, 8:30 am - 4:30 pm
Marriott Toronto Eaton Centre,
525 Bay Street, Toronto, Ontario
www.qhn.ca



The Art of the Possible: Reducing Incidence and Transmission of MRSA in Healthcare Settings

THE WORKSHOP IS DESIGNED TO:

- Provide practical tools and approaches to begin your MRSA project and integrate it with your current infection prevention activities.
- Assist in meeting the data submission requirements of Safer Healthcare Now! and the Ontario Ministry of Health and Long-Term Care.
- Connect you with other organizations who are working on MRSA.
- Facilitate sharing of resources and strategies specific to the MRSA intervention.

Special Thanks

A special thanks to our title sponsor, BD, for their generous support.



Introduction

This workshop has been designed with interactive and applied learning opportunities to help you and your team members move toward your project's success. This session is open to beginners, novice improvers and committed quality leaders.

You will gain the most value from the day if members of the MRSA intervention team can attend together: Infection Control Practitioners, Nurses, Physicians, Housekeeping, Environmental Services, Senior Sponsors, Unit Managers and others who play key roles in infection prevention.

Come prepared to interact with faculty and each other.

7:30 am - 8:30 am Registration & Continental Breakfast

8:30 am - 9:00 am Welcome and Opening Remarks

Cynthia Majewski, Executive Director, Quality Healthcare Network and Node Leader, Safer Healthcare Now!, Ontario Node

Dr. Michael Baker, Executive Lead, Patient Safety, Ministry of Health and Long-Term Care

- Situate the MRSA Intervention within the context of Safer Healthcare Now! and within the larger context of Ontario healthcare initiatives.
- Begin to integrate the Safer Healthcare Now! MRSA intervention within the larger picture of infection prevention in your healthcare settings.

9:00 am - 9:45 am Terms, Definitions & Concepts of the MRSA Intervention

Leah Gitterman, Coordinator, MRSA Intervention, Safer Healthcare Now!

- Introduce the key terms, definitions and concepts of the MRSA Intervention.
- Establish the Getting Started Kit as the "roadmap" for MRSA work.
- Introduce resources available to assist teams with their MRSA improvement work.
- Begin to build a bank of FAQs related to the MRSA Intervention.

9:45 am - 10:00 am Building Teams to Improve Clinical Outcomes

Derek Trudelle, Facilitator, Clear Choice Decisions

Introduction to Lego® Serious Play

10:00 am - 10:15 am Break

10:15 am - 11:15 am Building Teams to Improve Clinical Outcomes

Derek Trudelle, Facilitator, Clear Choice Decisions

Lego® Serious Play uses Lego® bricks and elements in a unique method where people are empowered to "think through their fingers" - unleashing insight, inspiration and imagination.

In a very direct way, you will be able to see what everyone on the team knows – and what they don't know they know! Within a surprisingly short time, a team can have a clear, shared direction with people who are confidently aligned and committed to a course of action.

11:15 am - 12:00 pm
Fighting MRSA in the Real World:
Case Studies

Dr. Michael Gardam, Director of Infectious Disease Prevention and Control, Ontario Agency for Health Promotion and Protection

- Use case studies to illustrate the application of the Getting Started Kit.
- Revisit key concepts and practices.

Lunch

12:00 pm - 1:00 pm

Special thanks to BD for their contribution towards lunch.

1:00 pm - 1:15 pm
Critical Concepts of Data:
Why Measure, What Have We
Learned From Measuring, What You
Should Know As You Get Started

Virginia Flintoft, Project Leader, Central Measurement Team, Safer Healthcare Now!

- Establish measurement as a key part of improvement methodology.
- Introduce measurement concepts and practices specific to Safer Healthcare Now! data.
- Help teams prepare to begin their measurement work.

1:15 pm - 2:00 pm
The Hand Hygiene Connection

Liz McCreight
Manager, Agency Implementation, Public Health Division, Ministry of Health and Long-Term Care

- Provide more in-depth information on Hand Hygiene practice.
- Highlight the alignment between Safer Healthcare Now! and Canada's Hand Hygiene Campaign.
- Provide an opportunity for interaction among participants and with the materials on MRSA.

2:00 pm - 2:45 pm
Collaborative Café:
Challenges in MRSA

Clara Ballantine, Safety and Improvement Advisor, Safer Healthcare Now!, Ontario Node

Cynthia Majewski, Node Leader, Safer Healthcare Now!, Ontario Node

- Identify key supports, resources and strategies that will assist teams with their implementation of MRSA related practices.

2:45 pm – 3:00 pm
Break

3:00 pm - 3:45 pm
Experiences in MRSA:
Learning Experiences and
Useful Strategies

Janice McIntyre
Infection Control Practitioner
Huron Perth Healthcare Alliance

Cindi Wigston
Infection Prevention and Control Coordinator/ Quality Leader
Orillia Soldiers' Memorial Hospital

- Share stories of learning and success for MRSA by organizations who have started work on this intervention.
- Begin to establish a network among those working on MRSA.

3:45 pm - 4:15 pm
Rates in the Spotlight: Using Websites
for Public Reporting

Stories of experience and lessons learned around sharing results with your community.

4:15 pm - 4:30 pm
Wrap Up and Evaluations

Planning Committee

QHN would like to thank the Planning Committee for helping bring this workshop to you.

Committee members include:

Anne Bialachowski
Network Coordinator,
Central South Infection
Control Network

Clara Ballantine
Safety and Improvement Advisor,
Safer Healthcare Now!,
Ontario Node

Leah Gitterman
Coordinator, MRSA Intervention,
Safer Healthcare Now!

Cynthia Majewski
Node Leader, Safer Healthcare
Now!, Ontario Node
Executive Director, Quality
Healthcare Network

Liz McCreight
Manager, Agency
Implementation, Public Health
Division, Ministry of Health and
Long-Term Care

Sean Molloy, CHE
Director, Knowledge
Management, Quality Healthcare
Network

Colleen Nisbet
Network Coordinator,
North Simcoe Muskoka Infection
Control Network

REGISTRATION FORM

For each registrant please complete and email or fax back to the Sean Molloy at sean.molloy@qhn.ca or 416.351.3762.

NAME TO APPEAR ON TAG: _____

TITLE: _____

ORGANIZATION: _____

EMAIL ADDRESS: _____

TELEPHONE NUMBER: _____

SPECIAL NEEDS/ DIETARY/ ALLERGIES/ OTHERS: _____

I AM REGISTERING AS A:

QHN MEMBER: \$349.00 PLUS GST/ PERSON

NON MEMBER: \$399.00 PLUS GST/ PERSON

This fee includes all meals, breaks, materials and resources.

Privacy Policy: Check here if you do not wish your coordinates listed on participant sheet.

FINE PRINT:

The deadline for registration is November 18, 2008. After this date, space cannot be guaranteed. Cancellations received after November 18, 2008 are not eligible for refund. All substitutions and cancellations must be submitted in writing. Please send payment to the Quality Healthcare Network, 790 Bay Street, Unit 910, Toronto, Ontario M5G 1N8. For any inquiries please call Sean Molloy at 416.351.3760 or email at sean.molloy@qhn.ca.

DIRECTIONS TO THE MARRIOTT TORONTO EATON CENTRE:

Go to the following website <http://www.marriott.com> or call 1 800 905 0667.

