

Eating the Elephant: A Workshop for Ontario Hospitals preparing to meet the provincial reporting requirements for CLI, VAP & SSI

Building Capacity for Quality Improvement



June 17, 2008, 7:30 am - 4:15 pm
Sandman Signature Hotel Toronto Airport
55 Reading Court, Toronto, Ontario
www.qhn.ca



ETHICON

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***Eating the Elephant: A workshop for Ontario Hospitals preparing to meet the provincial requirements for CLI, VAP and SSI**

****"How do you eat an elephant?
One bite at a time."***

- African Proverb

OBJECTIVES:

- To prepare to meet the conditions of provincial reporting requirements related to the Safer Healthcare Now! interventions Reducing Central Line Infections (CLI) ; Reducing Surgical Site Infection (SSI) and Reducing Ventilator Associated Pneumonia (VAP)
- To integrate the clinical content of the interventions with established quality improvement methods to enhance results
- To share experiences among Ontario clinical teams working on the same interventions
- For assistance on data submission including a "Data Drop-In" opportunity prior to the workshop, at breaks and during lunch

WHO SHOULD ATTEND:

Team Leaders, Senior Sponsors, Infection Control Practitioners, Quality Professionals, Physician Leaders, Health Records & Data Support

Registration & Continental Breakfast

7:30 am - 8:15 am

Long Branch A and B

Welcome & Opening Remarks

8:15 am - 8:30 am

Long Branch A and B

Patti Cochrane, Vice-president, Patient Services & Quality, Trillium Health Centre and SHN! Ontario Node Advisory Committee Co- Chair

Collaborating to Support Safer Care

8:30 am - 9:15 am

Long Branch A and B

A shared message to Ontario Hospitals from Safer Healthcare Now! and the Ministry of Health and Long-Term Care

Debbie Gibson, MSc, Senior Health Analyst, Health Analytics Branch, Health System Information Management and Investment Division (HSIMI), Ministry of Health and Long-Term Care

G. Ross Baker, Ph.D, Project Lead, Central Measurement Team, Safer Healthcare Now and Professor, Department of Health Policy, Management and Evaluation, University of Toronto

Concurrent Sessions: Getting Started

9:15 am - 10:15 am

Gain a clear understanding of the clinical practice changes required by the intervention, become familiar with the evidence base and identify successful strategies for making improvement in this clinical context.

Concurrent Session 1: Getting Started in CLI

Mimico B

Facilitators:

Katie N. Dainty, MSc, CRPC, PhD(Cand) Program Manager, Centre for Health Services Sciences Sunnybrook Health Sciences Centre

Pam Ritchie, Infection Control Practitioner, Rockyview Hospital, Calgary Health Region

Dr. Michael Gardam, MD, Director of Infection Prevention and Control, University Health Network, MRSA Intervention Lead (Afternoon Only)

Concurrent Session 2: Getting Started in VAP

Mimico A

Facilitators:

Leanne Couves, Improvement Advisor, Canadian ICU Collaborative Partner, Improvement Associates Ltd

Dr. Claudio Martin, MSc, MD, FRCPC, Clinician/Scientist, Lawson Health Research Institute Associate Professor of Medicine and Physiology, University of Western Ontario, Attending Physician, Critical Care/Trauma Centre, Victoria Campus, London Health Sciences Centre

Concurrent Session 3: Getting Started in SSI

Long Branch A and B

Facilitators:

Marlies van Dijk, RN, MSc., Western Node Leader, SSI Intervention Lead

Dr. Claude LaFlamme, MD, Anesthesiologist, Sunnybrook Health Sciences Centre

Break

10:15 am - 10:45 am

Using the Model for Improvement

10:45 am – 11:15 am

Long Branch A and B

Facilitator:

Michael Murray

A brief review of the Model for Improvement and planning tests of change (PDSA)

Concurrent Sessions: Success Stories

11:15 am – 12:15 pm

Hear real life examples of successful work on the interventions including data capture and submission. Gather useful tools and ideas for tests of change and tap into the knowledge and experience of presenters and faculty.

Concurrent Session 4:

CLI

Mimico B

Presentations By:

The Credit Valley Hospital
Barb Young, B.Sc.PhM., Quality Facilitator, and Winnie Lee, Nurse Educator, ICU

North York General Hospital
Marina Bitton, Clinical Nurse Educator, CrCU

Concurrent Session 5:

VAP

Mimico A

Presentations By:

St. Joseph's Health Centre, Toronto
Jeff Dionne, Clinical Coordinator, Respiratory Therapy, and Janice Klutt, ICU RN Team Leader

Bluewater Health

Lisa Veeke, RRT, and Gail Boughner, RRT

Concurrent Session 6:

SSI

Long Branch A and B

Presentations By:

Queensway Carlton Hospital
Shelita Dattani, Bsc.PhM., Pharm.D. Clinical Coordinator, Department of Pharmacy Services

Huron Perth Health Care Alliance

Lindsay Mc Gee, Quality and Patient Safety Coordinator

Lunch

12:15 pm - 1:15 pm

Long Branch A and B

Lunch has generously been sponsored by Johnson & Johnson Medical Products

Common Issues: Shared Strategies

1:15 pm - 2:15 pm

Long Branch A and B

Round Robin Table Groups

Hear brief, rapid fire presentations by Faculty, Improvement Practitioners and Infection Prevention experts and engage in Q&A and discussion on topics of common interest.

Table topics and their facilitators include:

Making the Most of Scarce Resources:

Marlies van Dijk

Measurement Challenges:

Michael Murray

Data Submission:

Virginia Flintoft/ Sean Molloy

Applying the Model for Improvement:

Leanne Couves

CLI Clinical Issues:

Pam Ritchie/ Dr. Michael Gardam

SSI Clinical Issues:

Dr. Claude Laflamme

VAP Clinical Issues:

Dr. Claudio Martin

Physician Engagement:

Katie Dainty

Break

2:15 pm - 2:30 pm

Concurrent Sessions: Special Issues

2:30 pm - 3:30 pm

Concurrent Session 7:

Measurement and

Improvement

of Small Volume Processes

Mimico A

Presentation By:

Michael Murray

Differentiate between measurement for accountability reporting and measurement for improvement for small volume processes. Apply change ideas and improvement tools and methods to improve small volume clinical processes. Prepare to move forward on measurement and improvement in your own small volume situation.

Concurrent Session 8:

Engaging Physicians in Clinical Improvement

Long Branch A and B

Presentations By:

Dr. David A. Higgins, B.Sc., MB, B.Ch., MRCPI, FRCPC, Chief of Staff, St. Joseph's Healthcare Hamilton

Dr. Darlene Fenech, MD, MSc, FRCSC, Division of General Surgery, Sunnybrook Health Sciences Centre

Hear “home truths” about engaging physicians in clinical improvement. Identify important issues and learn key strategies for engaging physicians as champions and active participants in clinical improvement.

Coming Together: Moving to Action

3:30 pm - 4:00 pm

Long Branch A and B

Facilitator:

Dr. Claude Laflamme, MD.

Anesthesiologist, Sunnybrook Health Sciences Centre

Hear how an organization moved forward with SSI. Come away with a “roadmap” for change based on their experiences.

Wrap Up & Adjournment

4:00 pm - 4:15 pm

Long Branch A and B

Cynthia Majewski, Executive Director, Quality Healthcare Network, Ontario Node Leader, SHN

About the Quality Healthcare Network

The Quality Healthcare Network (QHN) is a non-profit, member-based organization dedicated to fostering the development and adoption of best practices by its members through education and shared improvement projects.

Our immediate customer is our members - people and groups from hospitals, home-care agencies, community care access centres, long term care, rehab centres and mental health facilities that might not otherwise have the opportunity to come together to elevate health system performance through innovative and collaborative means.

The Network is also the Ontario lead of the Safer Healthcare Now! (SHN) campaign, an ambitious pan-Canadian effort aimed at reducing the number of injuries and deaths related to adverse events, such as infections and medication incidents. More than 80% of QHN Member organizations are enrolled in SHN in Ontario.

To learn more about the Network and how your organization and your patients can benefit from membership, contact us today.

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