



**Title of Project
Organization**

Key Focus of Issue:

Example: Senior needs upon discharge from hospital are not fully met.

Intended or Achieved Outcomes:

Example: A documentation form is in pilot testing phase for handoff to next care provider.

Potential or Actual Barriers:

What barriers did you identify or experience?

Key Success Factor/Enablers:

What innovative approaches or strategies did you use to enable improvement and overcome barriers?

Lessons Learned:

What would you do differently next time?

Next Steps:

What have you or will you do to sustain the change? What steps will you take to spread it to other areas?

**Key Contact:
(Name & Email)**

**I consent to have this
information published in a
conference proceedings
booklet:**

YES
NO

Abstract Focus:

- Service Integration
- Client transition across sectors
- Story telling as a tool for change
- Measurement for change and improvement