



Minutes of the AGM held on Friday, September 29, 2006

At the Renaissance Toronto Airport Hotel - Haliburton

1.0 CALL TO ORDER

Chair, David Rowe called the meeting to order at 7:30 a.m. and welcomed members to the seventh annual General Meeting.

2.0 APPROVAL OF THE AGENDA

MOTION: That the agenda be approved as presented.

**Moved by: Larry McBride
Seconded by: Sandra Kearns
PASSED**

3.0 APPROVAL OF MINUTES

MOTION: That the minutes of September 27, 2005 be approved as presented noting the change of date of the approved minutes be 2002 not 2003 as presented.

**Moved by: Anne MacDonad
Seconded by: Larry McBride
PASSED**

4.0 CHAIR AND EXECUTIVE DIRECTOR REPORT

The Chair began by welcoming those New Members who joined the Network during the past year and also those since April 1, 2006.

“The year has seen encouraging growth, thanks to the good efforts of a dedicated board and staff.

Welcome to those New Members who joined the Network during the 2005 - 6 fiscal year:

Toronto Homes for the Aged
Haliburton
North Wellington
Providence Continuing Care Centre, Kingston
Peterborough Regional Health Centre
William Osler Health Centre

And since April 1, 2006

- Canadian Armed Forces
- Ontario Air Ambulance Program
- Para Med
- Pro Home Health Services
- (Individual)
- Red Cross Health Services
- Toronto Grace Hospital
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The Chair also thanked Sandra Hanmer, out-going Chair for her leadership and wished her well in her new role at CEO, Waterloo Wellington LHIN.

The following is the Report of the Executive Director;

“This time every year seems more and more a moment of truth as together we reflect on the year of April 2005 – March 31, 2006. It seems so long ago! What I do remember is the tireless work of talented staff, dedicated volunteers’ the new friends we gathered along the way and the colleagues who cheered us into our newest and most aggressive project yet, Safer Healthcare Now! A personal thanks goes to the dedicated work of Sean Molloy, Doris Doidge, Tanya Flanagan and Dawn Barnable who formed our team this past year. It has been an exiting year as Leader of the Ontario Node, as we joined the pan-canadian team of the campaign; we grew in talents, skills and extended our resources to meet the growing response of enrollees from Ontario – Since September 2005 we have witnessed a growth of Ontario health care facilities enrolled in the campaign – from across the sectors – all committed to reducing harm in our healthcare system. Today more than 229 have enrolled in the campaign, just under half of the nation’s total is from Ontario and more than 60% of those are from Ontario hospitals. Noteworthy is that also 60% of QHN Members have joined the campaign. We thank you for the commitment you have demonstrated and the leadership you have taken on across the system.

There are other highlights of the year for QHN which deserve mention:

In partnership with rL Solutions we launched in September the Canadian Health Excellence in Quality Award and awarded our first winner, The Rehabilitation Centre of Ottawa Hospital the first award for their project submission. Today, at this Forum program you will have an opportunity as the voting delegates to

choose the Second Annual CHEQA winner. As the secretariat of the National Conference with our partners, CCHSE and CCHSA we welcomed leaders to this national program – featuring plenaries, concurrent session and poster boards to feed your improvement knowledge. Driven by our desire to provide you with innovative learning opportunities, we introduced in April the Symposium – a unique, more intensive program for Members only. Those attendees, our First Alumnae all ready have the April 2007 dates engraved in their agendas! QHN Members stepped willing into a collaborative process, a world café’ process to help identify the current and future value of QHN to you. Your input has begun to set a new strategic plan in place to build a stronger, sustainable network to serve you better.

In the frantic pace of the daily activities, as I juggle and sort against the loudest priority, we am guided by Ghandi’s words:

Live as it you were to die tomorrow.

Learn as it you were to live forever.

What is life, without testing out the new, or the courageous? Of challenging the same old and listening for innovation?

Many thanks is extended to both David Rowe and Sandra Hanmer for their dedication to our Mission these past four years. Their leadership was enduring to me; their insight and encouragement chartered us into news waters and I am thankful for their support they have offered to me. Both complete their terms today and I know on behalf of all our Members we extend sincere thanks for the commitment and contribution they have made to QHN.

The journey for QHN lies not on a paved road – it’s a back road full of pot holes, puddles and stones. But there some smooth paved patches that give us strength, that allow us the time to reconnect with our members, to welcome those new, to return to our roots and to hold us steady towards reaching our Vision – To capture the hearts and minds of health care leaders to drive performance excellence.

The journey of QHN continues!

5. REPORT OF THE TREASURER – Jerry Cukier, Partner of the audit firm Soberman LLP presented the audited statement in the Treasurer’s absence.

MOTION: That the report of the be approved as presented:

**Moved by: Anne MacDonad
Seconded by: Larry McBride
PASSED**

MOTION: That Soberman LLP was appointed auditors of the Corporation to hold office until the next annual meeting of the members

at a remuneration as may be fixed by the Board of Directors. The Board of Directors is hereby authorized to fix such remuneration.

**Moved by: Sandra Kearns
Seconded by: Larry McBride**

6 .REPORT OF THE NOMINATION COMMITTEE – was read by the Chair, David Rowe as prepared by Sandra Hanmer, Chair Nominating Committee:

The business of the Nomination Committee was conducted following the Policies and By-Laws of The CQI Network Inc.

The proposed slate was presented to the Board in September.

The Board recommends that the Members consider for appointment the names of

Rheta Fanizza, Senior VP Operations St. Elizabeth Health Care
Rob Forbes, Associate VP Information Performance and Chief Privacy Officer - Providence Health Care, Toronto
Susan Kwolek, VP North York General Hospital
Marcie Saxe-Braithwaite, VP & CNO Providence Continuing Care (Kingston)

By motion (Sandra Kearns; seconded by Jennie Pickard) the following persons are hereby elected Directors of the Corporation for the ensuing year:

Rheta Fanizza
Rob Forbes
Susan Kwolek
Marcie Saxe-Braithwaite

PASSED.

7. Such other business as may properly be brought before the meeting

There were no other items of business.

8. Date and location of the next AGM is to be set Fall 2007 – time and place to be notified.

9. The AGM was adjourned.